

The Pharmaceutical Supply Chain Initiative (PSCI):

AUDIT PROGRAMME WEBINAR

AGENDA

Welcome

Supplier Self-initiated Audit Launch

Excel Audit Report Template Launch

Questions

SPEAKERS

BIRGIT SKUBALLA

Bayer

PSCI Vice Chair



KELLY KAPPLER

Johnson & Johnson

PSCI Audit Committee Co-Chair



ANNABEL BUCHAN

Carnstone

PSCI Secretariat



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Questions

- Less duplication
- Cost and resource savings
- Continuous improvement
- Greater visibility
- Better identification
- One industry voice

SUPPLIER SELF-INITIATED AUDIT: WHY?

- Supplier self-determination
- Supplier owns the audit
- Supplier can demonstrate proactivity and willingness to meet PSCI's standards
- Supplier has total control over sharing, and by doing so, can avoid duplicate audits

The overall process is made up of the following steps:



AUDIT INITIATION & PREPARATION

- **Supplier** selects a 3rd party audit firm from [PSCI approved list](#) (under *Who We Work With*)
- **Supplier** contacts audit firm and asks to be audited under PSCI protocol
- **Supplier** agrees audit scope with audit firm
- **Audit firm** provides appropriate PSCI audit report template
- **Supplier** fills out embedded self-assessment questionnaire (SAQ) and returns it to audit firm
- **Audit firm** introduces audit team and provides CVs for auditors
- **Supplier** reviews CVs against the PSCI criteria using the [PSCI Auditor Evaluation Tool](#) to check they meet PSCI's standards
- **Supplier** confirms they are happy to proceed with the proposed team, or requests changes
- **Audit firm** plans audit with the supplier and agrees dates for the visit

*The full process and extra guidance is given in the [PSCI Audit Guidance](#)

AUDIT EXECUTION

- **Audit firm** conducts the audit. This will typically include:
 - Opening meeting
 - A site tour
 - Employee interviews
 - Interview with management
 - Document review
 - Pre-closing meeting and preparation of draft Corrective Action Plan
 - Closing meeting and management sign-off on findings

* The full process and extra guidance is given in the [PSCI Audit Guidance](#)

AUDIT REPORT & CORRECTIVE ACTION PLAN

- **Audit firm** drafts PSCI Audit Report and Corrective Action Plan
- **Audit firm** runs a quality check of the draft
- **Audit firm** issues final PSCI Audit Report and Corrective Action Plan to supplier
- **Supplier** completes Corrective Action Plan

* The full process and extra guidance is given in the [PSCI Audit Guidance](#)

SHARING & FOLLOW UP

- **Supplier** decides to share the final PSCI Audit Report and CAP with PSCI
- **Supplier** redacts all audit documents
- **Supplier** uploads the documents to the PSCI Audit Sharing Platform and completes virtual DSA (preferred) OR sends documents and signed Word DSA by email to PSCI Secretariat.
- **PSCI** runs a final redaction check to make sure that no confidential information is disclosed, and a quality check
- **PSCI** releases document as per supplier sharing instructions (on DSA)
- **PSCI** captures the main findings of the audit and puts them into the system in a virtual CAP report
- **Suppliers** log into the platform and add responses to show the status of their corrective actions and provide evidence (e.g. descriptions, documents, photographs)

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PSCI AUDIT TEMPLATES: OVERVIEW

Pharmaceutical Supply Chain Initiative (PSCI) Self-Assessment Questionnaire and Audit Report for Pharmaceutical Industry Suppliers API, Dosage Formulation, Chemicals and Intermediate Chemical Manufacturers			
GUIDANCE FOR COMPLETION			
Sections marked in orange need to be filled in by the supplier before the audit. Sections marked in grey will be filled by the audit team during / after the onsite audit. Please do not change the report format and do not change the answers given by the other party. Supplier and auditors are asked to complete all questions that apply. If a question does not apply, please mark it NA (Not Applicable). We would expect the following types of suppliers to complete all the questions: API, Dosage Formulation, Chemicals and Intermediate Chemical Manufacturers.			
AUDITOR AND AUDIT REPORT INFORMATION			
Report Number:			
Report Owner:	Note: this is the company paying for /sponsoring the audit. If a PSCI Member, the name should be removed before the report is uploaded to the PSCI audit sharing platform		
Date of Audit:	DD/MM/YYYY <input type="checkbox"/> initial <input type="checkbox"/> follow up <input type="checkbox"/> other, please specify	Date and Type of Previous Audit (if applicable):	DD/MM/YYYY <input type="checkbox"/> initial <input type="checkbox"/> follow up <input type="checkbox"/> other, please specify
Audit Firm Name:			
Lead Auditor Name:			Title:
Names of further auditors:			Title:
Phone Number:			
FACILITY DETAILS			
Company Name:			
Site Name (if different):			

October 2016

Full PSCI SAQ & Audit Report Template for Core Suppliers, External Manufacturers, Component and Material Suppliers

Version 4

File Home Insert Page Layout Formulas Data Review View Developer Tell me what you want to do

N9

Pharmaceutical Supply Chain Initiative
Self-Assessment Questionnaire and Audit Report Template
Version 4.0
September 2017

PSCI
PHARMACEUTICAL SUPPLY CHAIN INITIATIVE

Run Spell Check

Overview

Guidance for completion

Cells in this colour should be completed by the supplier	Cells in this colour will be populated automatically
Cells in this colour should be completed by the auditor	Cells in this colour have been completed
Cells in this colour should be left blank	

Supplier and auditors are asked to complete all questions that apply. If a question does not apply please select NA (Not Applicable). We expect the following types of suppliers to complete all the questions: API, Dosage Formulation, Chemicals and Intermediate Chemical Manufacturers.

Where appropriate, please embed supporting documents using Excel's Insert Object function.

When printing, the workbook will automatically fit the visible columns onto one page. Use the group function at the top of each sheet to display and print fewer columns. This will increase the text size on printed pages. We have added this feature to the sheets with the most columns.

To clear the contents of a cell, press "Delete"

To check spelling, click on the "Run Spell Check" button at the top of each sheet

1. Audit Information

Audit report number: []

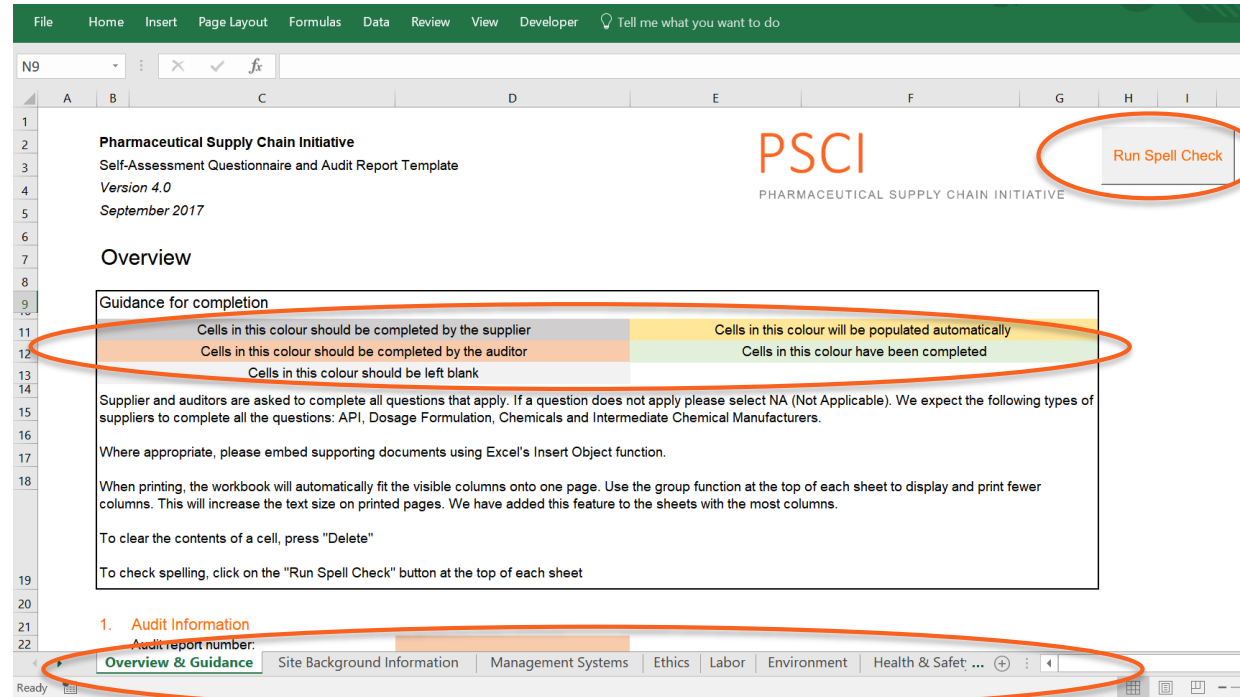
Overview & Guidance | Site Background Information | Management Systems | Ethics | Labor | Environment | Health & Safet...

EXCEL TEMPLATE: WHY?

- We needed a tool that
 - Allows us to extract data and analyse findings/trends
 - More user friendly
 - Can be updated easily
 - Allows better tracking of progress to resolve audit findings
 - Looks professional

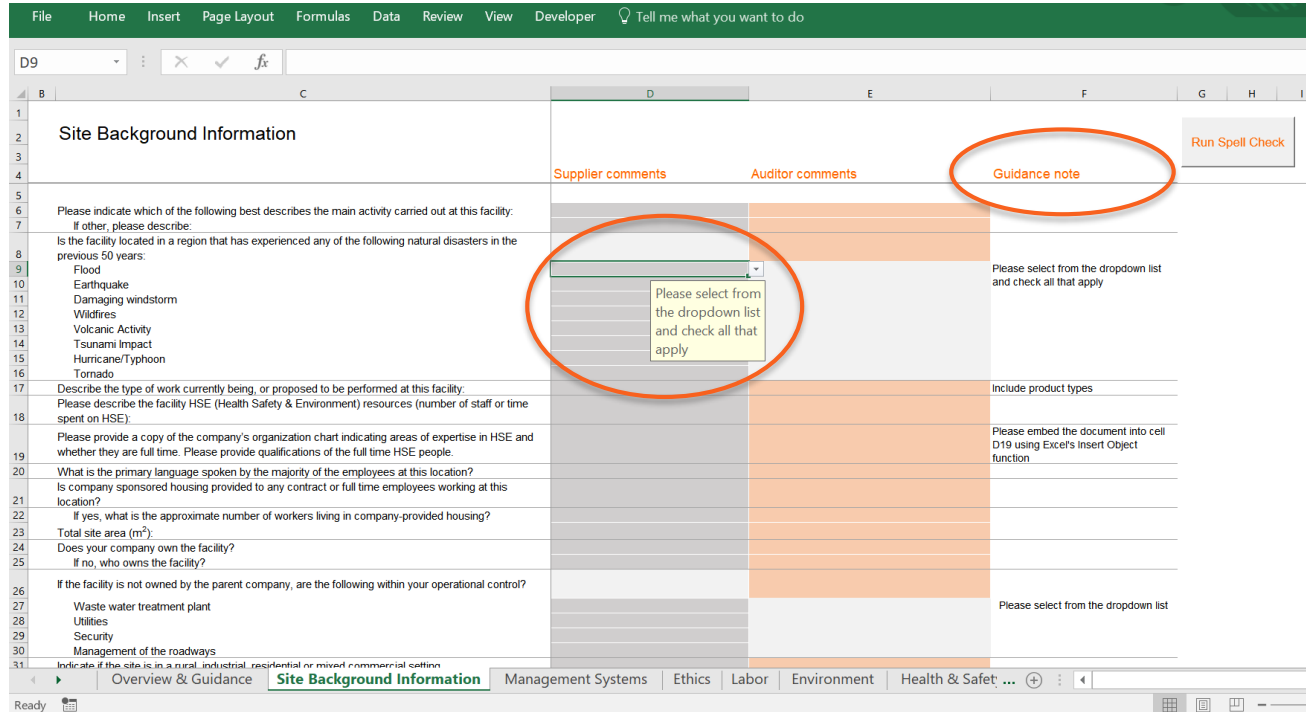
EXCEL TEMPLATE: KEY FEATURES

- Separate tabs for the separate sections of PSCI Principles
- Extra tab for company specific questions (which can be removed before sharing)
- Colour coding to make obvious who should complete each section
- Integrated spell check function
- Green highlighting to track completed cells



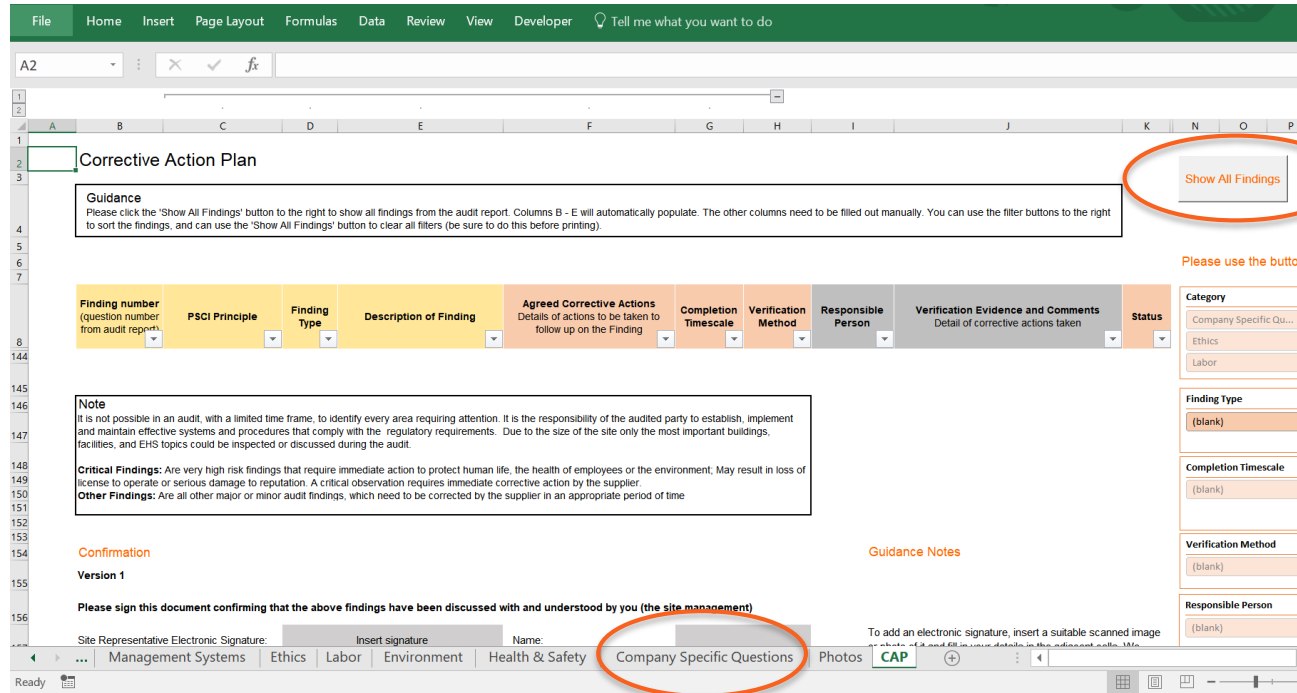
EXCEL TEMPLATE: KEY FEATURES

- Guidance notes
- Drop downs to standardise responses where appropriate



EXCEL TEMPLATE: KEY FEATURES

- One click automatic population of the Corrective Action Plan Report and summary findings table



- If you have suggestions on how to improve this template, or have questions, please send them to info@pscinitiative.org
- **Our long term goal is to move to Excel only.** For now, both formats can be used.

Start using the Excel templates today

Available for download from the PSCI website:

<https://pscinitiative.org/auditCollaboration>

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Questions?



For more information about the PSCI please contact:

PSCI Secretariat
Carnstone Partners LLP
Durham House
Durham House Street
London
WC2N 6HG

✉ info@pscinitiative.org

📱 Annabel Buchan +55 (11) 94486 6315

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