



PSCI News Update - Summer 2020

Message from the Chair

To our community of members, suppliers, auditors and industry peers,

Our last newsletter was sent in December, and the world has changed substantially since then. PSCI has been in a fortunate position and, as an international organization with a significant portion of activities delivered virtually, has been able to pivot and adapt to these changes relatively easily including our first fully online Spring meeting in May. It was fantastic to see so many of you joining the meeting, and thank you for your feedback on how it was for you. As a member-led organization, we rely on the energies of our member representatives during a period that's especially busy many of us. I want to thank all of you who continue to drive our activities, including most recently the acceleration of the virtual delivery of our best practice sharing and capability building activities.

I think we can be proud of what we have already achieved and our plans for the remainder of this year, many of which are outlined below. One of our key activities over the coming months will be setting our strategy for the next three years. I am confident that this will take PSCI in an exciting direction.

Covid-19 has shone a light on the importance of our work on supply chain sustainability and workers protection – please keep up the good work.

With best wishes,
Caroline O'Brien

PSCI Chair and Global Quality Audit - Hub Director AsiaPacific at AstraZeneca



Virtual Spring Meeting, 13 May 2020

EVENTS

RECENT

PSCI Webinar: [Environment survey](#) (session for suppliers)
8 June 2020

PSCI Webinar: [Environment survey](#) (session for members)
28 May 2020

PSCI Webinar: [Updated Audit Guidance](#)
27 May 2020

[PSCI Virtual Spring Meeting](#)
13 May 2020

PSCI Webinar: [Commodity Human Rights Risk Mapping](#)
30 April 2020

PSCI Webinar: [Quick Guide to Uploading Audits](#)
15 April 2020

PSCI Webinar: [Hazardous Reactions](#)
27 February 2020

PSCI Webinar: [Audit Tools: a refresh on how to use them](#)
13 February 2020

PSCI Webinar: [Ethics](#)
5 December 2019

(Webinar recordings are available to PSCI members and suppliers to PSCI companies, and are accessible on our community platform [The Link](#). To sign up or log into your [Link](#) account, please click [here](#).)

UPCOMING

(including our partners' events)

SPHS Webinar: [COVID-19 Effects on Supplier Management, Supplier Standards & Human Rights](#)
2 July 2020

PSCI Webinar: [Combustible dust](#) (delivered in Mandarin)
3 July 2020

PSCI Webinar: [GDPR and Anti-Bribery and Corruption](#)
27 August 2020

PSCI Webinar: [Wastewater treatment technologies for controlling discharges from pharmaceuticals manufacturing](#)
10 September 2020

[Temperature Control and Logistics USA Summit](#)
22-25 September 2020

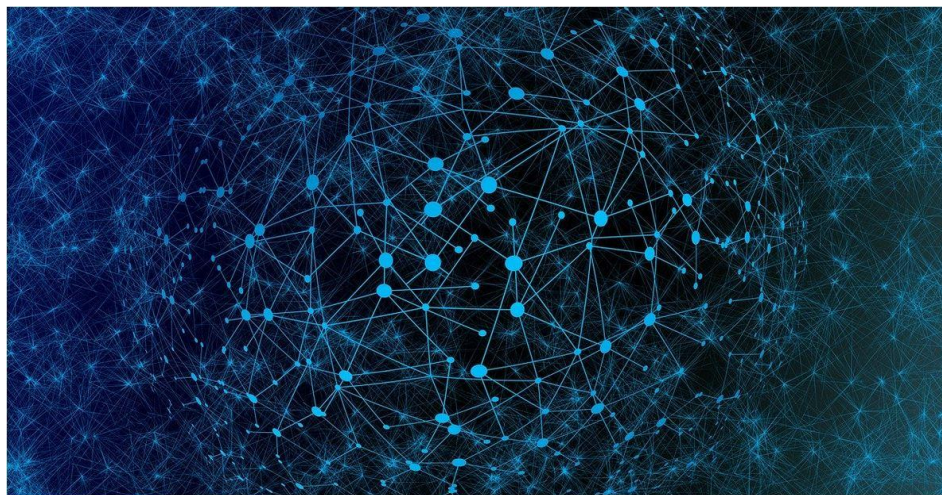
Virtual PSCI supplier conferences (the following sessions will take place twice in the same week, once in Mandarin and once in English)

- **Management Systems** (week c/o 14 September 2020)
- **Environment and PIE/AMR** (week c/o 21 September 2020)
- **Ethics and Human Rights & Labor** (week c/o 12 October 2020)
- **Safety, Process Safety Management, and Industrial Hygiene** (week c/o 26 October 2020)

[CPhI Virtual Festival of Pharma](#)
5-16 October 2020

[CHWMEG Fall Meeting](#)
28-29 October 2020

Virtual PSCI Annual General Meeting 2020
10-11 November 2020



DIGITALIZING OUR SUPPORT TO SUPPLIERS

As we respond to Covid-19's impact, we have accelerated our plans to digitalize resources, training and best practice sharing for suppliers. This includes:

- Launching [The Link for Suppliers](#), our community platform offering easy access to resources and a audit sharing, plus the chance to engage in dialogue with and hear latest news from the PSCI. Suppliers to PSCI member companies are encouraged to sign up now. You can find out more [here](#).
- For the first time, offering our popular supplier conferences virtually, over the course of eight half-day training courses offered in September and October. Keeping our regional focus on China and India, the sessions will be offered in Mandarin and English.
- Laying the foundations for our new maturity and learning models, which guide the development of our supplier capability building resources. In practical terms, this will allow us to offer resources at levels suited to different stages of maturity.

To be the first to hear about our plans, [sign up](#) to [The Link](#) and make sure to opt into notifications.

OUR POSITION ON PiE AND AMR

In March, we articulated our position on the important topic of Pharmaceuticals in the Environment (PiE) and Antimicrobial Resistance (AMR). The statement includes an overview of relevant resources to help members and suppliers apply best practice, such as our PNEC:PEC calculator tool and topic-specific webinars designed to develop supplier knowledge and capabilities. To read the statement, [click here](#).

Meanwhile we continue to work closely with highly regarded organizations defining standards or discharge targets – including the AMR Industry Alliance Manufacturing Group, the European Federation of Pharmaceutical Industries and Associations (EFPIA), Medicines for Europe, Association of the European Self-Care Industry (AESGP) and the International Federation of Pharmaceutical Manufacturers and Associations (IFPMA) – to help promote best practice into the supply chain.

REVIEWING AUDIT FINDINGS

We continue to work with our auditors to improve the scope and quality of audits and of our audit tools, ensuring that a full range of issues are included, and that these are assessed in a rigorous way. And, we now have a wealth of data from hundreds of audits conducted and uploaded to the PSCI Shared Audit Platform. Highlights from recent analysis of audits uploaded in 2017-2019 are:

- The average number of findings per audit has decreased year-on-year. Findings related to Environment and Health & Safety increased, suggesting increasingly rigorous member expectations in these areas, whilst findings in all other topic areas decreased (Human Rights & Labor, Ethics, Management Systems).
- Of our five Principles pillars, Health & Safety (H&S) represented over 50% of findings, which is indicative of the level of focus our member companies place on this issue, and the expertise or specialisms of auditors.
- Environment and Management Systems each represented 19%.
- Labor and Ethics together represented 8% of findings.

PSCI members can view the full analysis [here](#).

PROGRESS THROUGH PARTNERSHIP

Our Partnerships Committee launched in 2019 to further embed our impact in these important regions. Recent achievements include:

- In China, establishing partnerships with the [China Pharmaceutical Enterprise Association \(CPEA\)](#) and the [Research & Development-based Pharmaceutical Association China \(RDPAC\)](#), as well as launching our WeChat channel and translating several key resources to Chinese.
- In India, established a partnership with [the Karnataka Drugs & Pharma Manufacturers Association \(KDPMA\)](#) and has developed responses to environmental issues and legislation - more details on these under Supply Chain News.

SUPPLY CHAIN NEWS AND EMERGING ISSUES

Responding to Covid-19 in supply chains

Like many sectors, the pharmaceutical industry has been experiencing important challenges linked to the Covid-19 crisis. PSCI member companies have been adapting their manufacturing and distribution sites and ensuring safe working environments while keeping the supply of life-saving drugs and medical equipment flowing. As a collaborative, member-led organization we facilitated members sharing their supply chain responses, for the benefit of all our membership. Meanwhile, our Chair Caroline O'Brien recently shared her insights on the topic in an article published on CPhI's content platform. She emphasized the importance of implementing the PSCI Principles, saying, "fundamental corporate responsibilities, such as preserving the environment and human rights, cannot be sacrificed because businesses are operating in 'crisis mode'". For more details, read the full article [here](#).

The pandemic impacting migrant workers

Migrant workers are often especially vulnerable in a crisis and there is now evidence that many are bearing the brunt both of the virus itself and its economic and social impacts secondary effects. Examples include [Singapore](#), [Malaysia](#) and [India](#), where working conditions and rights have been highlighted by both the press and international associations like the ILO, but also in Europe where there is consternation over the treatment of seasonal workers. [Click here](#) for the latest news on the topic as compiled by the Business & Human Rights Resource Centre.

Environmental sustainability in India

Our PiE & AMR and India Sub-Teams have worked collaboratively to prepare a position statement in response to the Indian draft effluent standards for the pharmaceutical sector, proposed under Environmental Protection Rules. This is available to PSCI members [here](#).

Additionally, in response to the effluence of pollutants into the Musi river which is an important water source to the city of Hyderabad in Telangana state in Southern India, the local government has recently initiated a huge multi-year project to clean up the entire river catchment. It has engaged PSCI's help to reach manufacturers which it claims are contributing to pollution, asking them to change their practices. Amongst these manufacturers are some of the PSCI's community of suppliers. To support a cleaner water source for the people of Telangana state, the PSCI will use our collective influence to encourage and support local suppliers – especially those supplying to PSCI member companies - to comply with environmental standards and signpost them to relevant capability building resources.

NEW LOOK WEBSITE, AND PUBLICATION OF OUR ANNUAL REPORT

We hope you're enjoying our [new look website](#), with clearly accessible information and resources about our work. Meanwhile our latest [Annual Report](#) provides a full account of our work and our achievements in 2019, as well as touching on our plans for the future.



HELPING OUR MEMBERS ADVANCE

After a successful pilot, we are continuing our peer to peer mentoring programme between members. Five new pairs have been matched to share their experiences, best practices and tips on responsible supply chain management topics, building informal networks between members.

WELCOMING NEW MEMBERS

We've welcomed five new members since December 2019: Abbott and STA Pharmaceutical (joining as Full members) and Sai LifeSciences, Sobi, and Orifarm (joining as Associate members). We welcome their genuine commitment to responsible supply chain practices. This brings our total membership to 44.

Sai Life Sciences is an Indian contract development and manufacturing organization headquartered in Hyderabad and with upcoming facilities in the U.K. and the U.S. To find out more, read Sai Life Science's press release [here](#).



Orifarm is a Danish generics and parallel imports company with operations in Denmark, Czech Republic, Germany, Sweden, Norway, Finland, The Netherlands, Austria and the UK. For more details, see [here](#).



Sobi is a Swedish international biopharmaceutical company specialising in rare diseases. For more details, see [here](#).



Abbott is an American healthcare company, with businesses and products in diagnostics, medical devices, nutritionals and branded generic medicines. For more details, see [here](#).



STA Pharmaceuticals is a pharmaceutical development and manufacturing company with operations in China and the United States. For more details, see [here](#).

