Safety Culture- J&J Perspective

Dr. Raju Ingale
Senior Director – EHS&S Asia Pacific
Johnson & Johnson Pte Ltd
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- Johnson & Johnson Pte Ltd
  Senior Director EHS&S Asia Pacific

**Past Experiences:**
- Worked with world’s Top 5 Brands in their respective categories.
- Experienced End-to-End Supply Chain Leader
- United States Patent Holder
- Setup many Green field sites
- I’m influenced by Learn-Unlearn-Relearn process.
- I believe in doing the “Right” thing, even if it means going back to basics.
- Attitude to me is “What you do when no one is watching you”

**Contact information** ringale@its.jnj.com
AGENDA

How habits are formed
Life Saving rules
Tool-box talks
How Habits are formed

Synergy between Knowledge, Skills & Attitude

- **Knowledge**
  - Know what

- **Skills**
  - Know how

- **Ability**
  - Know why

- **Attitude**

**Hands - How**

**Head - What**

**Heart - Why**

PSCI VIRTUAL SUPPLIER CONFERENCE SEP-OCT 2020

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Life Saving Rules

Report ALL incidents and SIF-Ps immediately.

Always work with a valid work permit when required.

Always lock & tag out hazardous energies before work begins.

Always protect yourself against a fall when working at height above 4 feet.

Never work in confined space without authorization or gas test conducted.

Never bypass a machine guard without a permit.

Never work on live electrical equipment without a permit.

Never walk under a suspended load.

Never use powered industrial vehicles unless authorised and only in an authorised way.
Often in many situations

We don't rise to the level of our expectations, we fall to the level of our training.

~ Archilochus
Need for Tool-Box Talks

Challenges of Conventional Training:

1. After some point of time becomes monotonous
2. It becomes a monologue and prevents two way communication
3. It doesn’t make a very interactive and intuitive training method
4. Barriers in language and understanding do creep in
5. 5 min everyday training is much better than 1 full day in a Quarter
6. Classroom environment Vs Shopfloor environment
Why NAPO?

- Doesn’t need a qualified personnel
- Not language dependent
- NAPO videos depicts hazards and risks very intuitively
- Small duration of 2-4 minutes of daily coaching
- Facilitator guides for each video
Sample Video – Bad Vibrations
Advantages of NAPO Video based Training

- Napo Videos are ‘expertise agnostic’ and doesn’t need a qualified personnel
- NAPO Training Methods are not language dependent
- NAPO videos depicts hazards and risks very intuitively
- Small duration of 2-4 minutes of daily coaching
- Live examples and day to day happenings on Safety depicted
- 5 min connect every shift is much better than one day in a quarter
Napo is co-produced by a European Consortium:
“The standard you walk past is the standard you accept”

Lt. David Morrison
For more information about the PSCI please contact:

PSCI Secretariat  
Carnstone Partners Ltd  
Durham House  
Durham House Street  
London  
WC2N 6HG

info@pscinitiative.org  
+44 (0) 7794 557524

About the Secretariat  
Carnstone Partners Ltd is an independent management consultancy, specialising in corporate responsibility and sustainability, with a long track record in running industry groups.