

Safety Culture- J&J Perspective

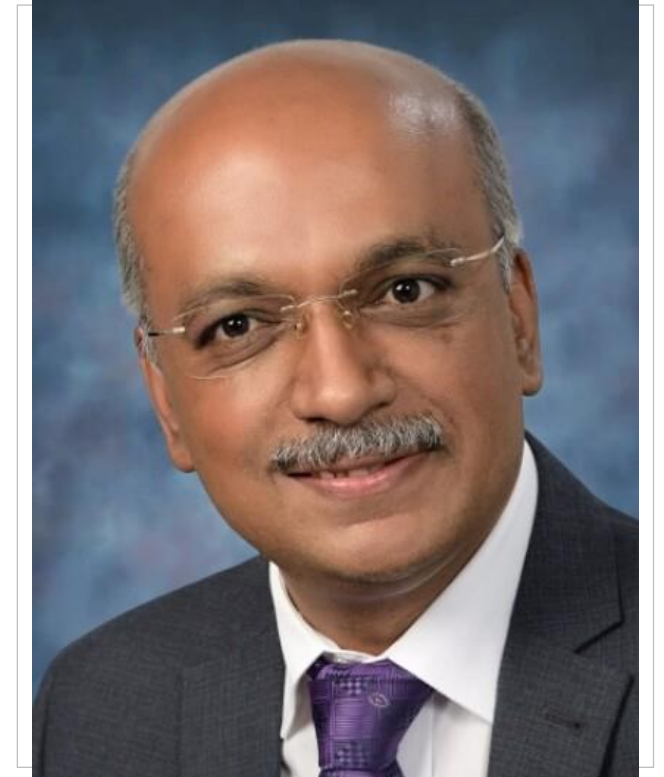
Dr. Raju Ingale

Senior Director – EHS&S Asia Pacific

Johnson & Johnson Pte Ltd

Dr. Raju Ingale

- Johnson & Johnson Pte Ltd
Senior Director EHS&S Asia Pacific
- Past Experiences:
 - Worked with world’s Top 5 Brands in their respective categories.
 - Experienced End-to-End Supply Chain Leader
 - United States Patent Holder
 - Setup many Green field sites
 - I’m influenced by Learn-Unlearn-Relearn process.
 - I believe in doing the “Right” thing, even if it means going back to basics.
 - Attitude to me is “What you do when no one is watching you”
- Contact information ringale@its.jnj.com



AGENDA

How habits are formed

Life Saving rules

Tool-box talks



How Habits are formed

Synergy between Knowledge, Skills & Attitude

Head - What



Heart - Why



Hands - How



Life Saving Rules

Johnson & Johnson

Report ALL incidents and SIF-Ps immediately.



Always work with a valid work permit when required



Always lock-& tag out hazardous energies before work begins



Always protect yourself against a fall when working at height above 4 feet



Never work in confined space without authorization or gas test conducted



Never by-pass a machine guard without a permit



Never work on live electrical equipment without a permit

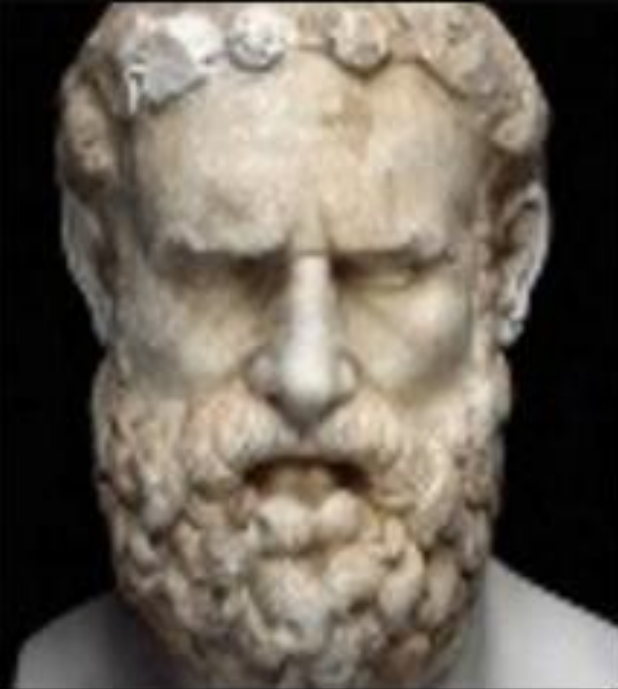


Never walk under a suspended load



Never use powered industrial vehicles unless authorised and only in an authorised way

Often in many situations... ..



We don't rise to the level of our expectations, we fall to the level of our training.

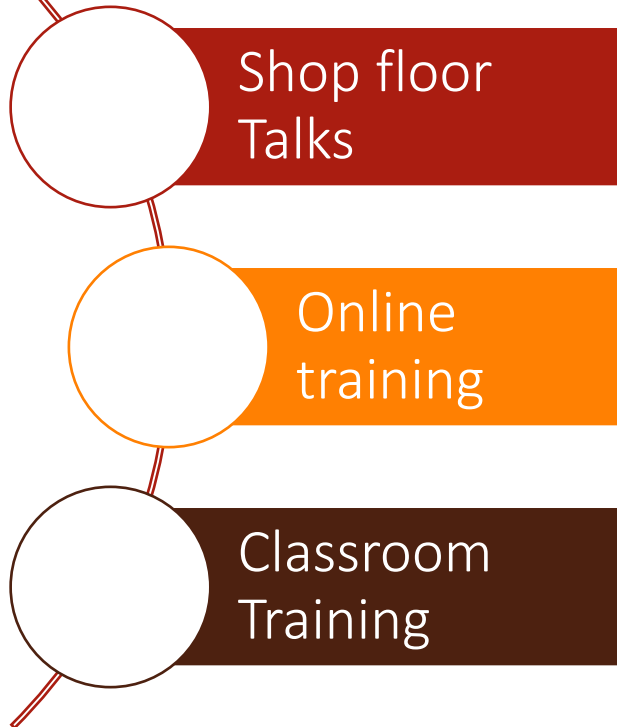
~ Archilochus

AZ QUOTES

Need for Tool-Box Talks



Modes of Conventional Training Methods in the Shop floor



Challenges of Conventional Training:

1. After some point of time becomes monotonous
2. It becomes a monologue and prevents two way communication
3. It doesn't make a very interactive and intuitive training method
4. Barriers in language and understanding do creep in
5. 5 min everyday training is much better than 1 full day in a Quarter
6. Classroom environment Vs Shopfloor environment

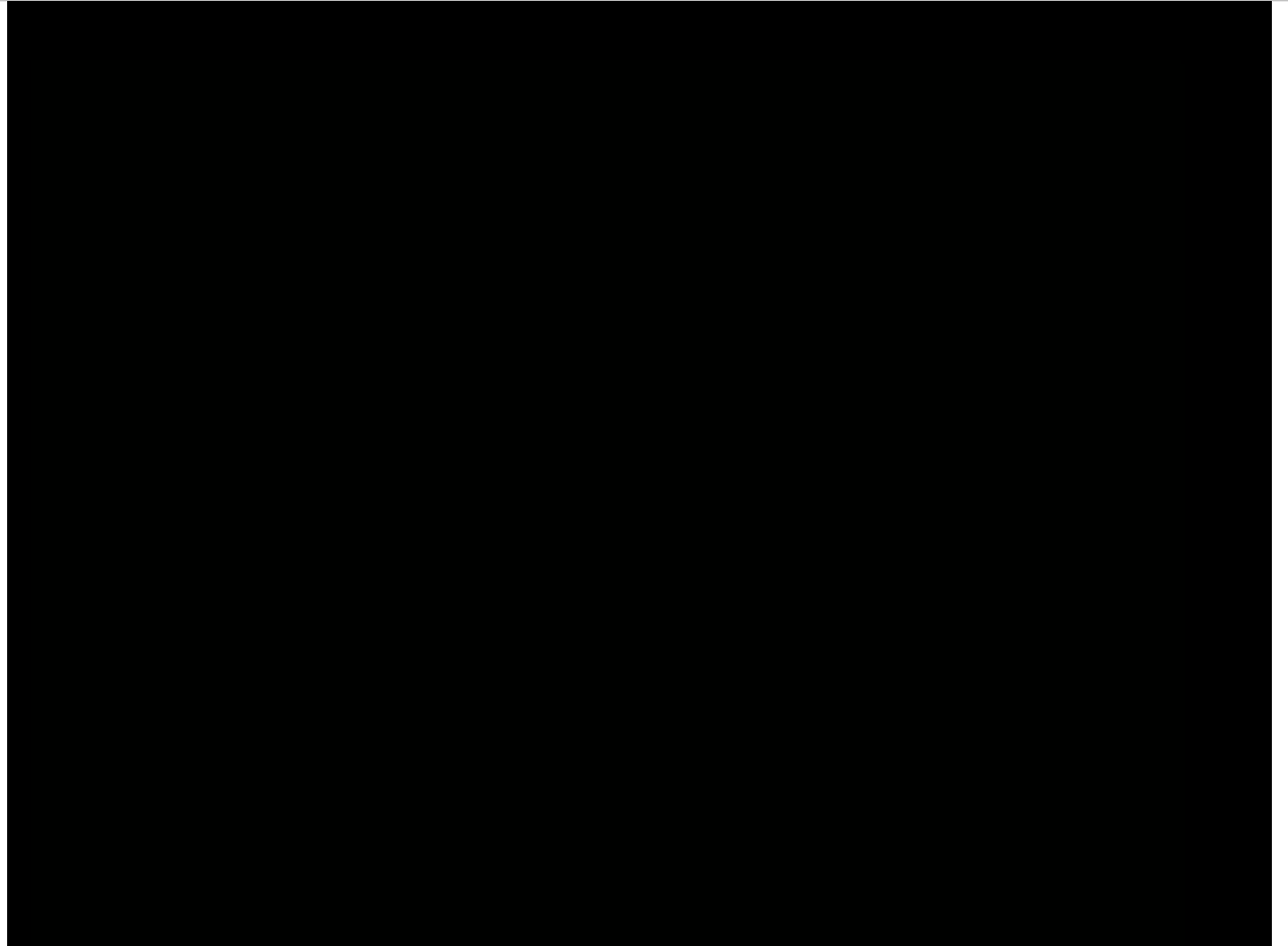


Why NAPO?

- Doesn't need a qualified personnel
- Not language dependent
- NAPO videos depicts hazards and risks very intuitively
- Small duration of 2-4 minutes of daily coaching
- Facilitator guides for each video



Sample Video – Bad Vibrations



Advantages of NAPO Video based Training



Napo Videos are 'expertise agnostic' and doesn't need a qualified personnel

NAPO Training Methods are not language dependent

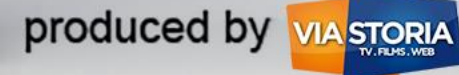
NAPO videos depicts hazards and risks very intuitively

Small duration of 2-4 minutes of daily coaching

Live examples and day to day happenings on Safety depicted

5 min connect every shift is much better than one day in a quarter

Napo is co-produced by a European Consortium:



“The standard you walk past is the
standard you accept”

Lt. David Morrison

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About the Secretariat

Carnstone Partners Ltd is an independent management consultancy, specialising in corporate responsibility and sustainability, with a long track record in running industry groups.

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